



Accessibility – Information and Communications Support

POLICY STATEMENT

As set out in the Sysco Canada Accessibility Policy, Customer Service Procedure and Multi-Year Accessibility Plan, Sysco Canada is committed to the objectives of the *Accessibility for Ontarians with Disabilities Act, 2005* (the “AODA”) and the *Ontario Human Rights Code*.

Sysco Canada will continue to provide its goods and services to persons with disabilities consistent with the core principles of independence, dignity, integration and equality of opportunity.

INFORMATION AND COMMUNICATION SUPPORTS

Sysco Canada recognizes that it is important for its associates, customers and suppliers to have access to certain prescribed information in an accessible format, upon request and in consultation with the person making the request.

The information subject to this requirement are as follows:

- All of Sysco’s written accessibility policies and plans relating to the AODA;
- Sysco’s policy regarding feedback;
- Any emergency plans or public safety information;
- Sysco’s policies on accommodating associates due to disability and related supports;
- Any information required by an associate to perform his or her job;
- All information that is generally available to associates, such as policies, procedures and training modules;
- Any written individual accommodation plan; and,
- Any written return to work plan.

Please direct any requests for information in an accessible format or questions to AODA@corp.sysco.ca or 416-234-2676.

Sysco’s goal is to provide the information in an accessible format within 5 business days. Sysco will consult with the person making the request as to how the information can be made accessible.

Executive Policy Owner:	Lead HRBP – International HR Foodservice Operations
Policy Owners:	HR
Prepared By:	Janice Miller
Effective Date:	January 2016
Policy Location:	Ontario
Version No.:	1
Reason for Revision:	No prior policy
Revisions:	